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Message to Our Customers: Ultracom and Intelesys are now officially operating as one.

Monday, January 4th 2010

Dear Customer,

We are pleased to announce today that Ultracom and Intelesys are now officially operating as one. Our combination unites two market leaders in telephone systems, computers and networking, carrier services, cabling and managed services.

Together, we are uniquely positioned to provide superior services with the most comprehensive set of solutions available meeting the needs of industry today. The resulting product portfolio will include best of breed solutions for voice and data connectivity. The combined company will operate under the name Big Water Technologies Corporation DBA Ultracom-Intelesys and be headquartered in Southfield Michigan.

What does this mean for you?

- A broader and deeper range of products to meet your business needs.
- A commitment to innovation, ensuring your next-generation technology solutions.
- Greater support and resources available.
- A financially strong partner with a long-term strategy for growth.

Our goal is to continue delivering innovative, high-quality products in our current markets. To accomplish this, we will adhere to the established product roadmaps for our existing solutions while simultaneously exploring opportunities to provide you with additional value in new areas.

Although Ultracom and Intelesys have separate histories, they have always shared a common objective: to ensure absolute customer satisfaction. We remain dedicated to this objective now that we are operating as one. Your existing sales, service, and support contacts remain for the most part unchanged, so you can use the same communication channels with which you are accustomed.

We will continue to work hard to earn your business, and the executives of this newly formed relationship want to personally thank you for your loyalty and support. If you have questions, please don't hesitate to contact us directly at the numbers listed below.

Sincerely,

John Lowery

Robert Shubow

A handwritten signature in black ink, appearing to read 'John Lowery', written over a horizontal line.

CEO
Ultracom – Intelesys
DID: 248-586-2180

A handwritten signature in black ink, appearing to read 'Robert Shubow', written over a horizontal line.

President
Ultracom – Intelesys
DID: 248-228-3515